# **HELEN CHEN**

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# **EDUCATION**

University of Chicago **Expected Graduation** B.A. Economics, B.S. Statistics GPA 3.60/4.00, Dean's List

#### **COURSEWORK**

\* Fall 2019 Classes

#### Economics

- Elements of Economic Analysis I, II, III
- Economic Policy Analysis
- Econometrics
- Data Construction and Interpretation in Economic Applications
- Industrial Organizations

#### Mathematics / Statistics

- Statistical Theory and Methods I, II
- Time Dependent Data \*
- Intro to Math Probability
- Analysis of Categorical Data
- Applied Regression Analysis
- Numerical Linear Algebra
- Math Methods for Physical Sciences I, II

#### **Computer Science**

- Computer Science with Applications I, II
- Machine Learning in Medicine\*
- Intro to Machine Learning (TTIC) \*
- Data Science for Computer Scientists \*

# **SKILLS & TECHNOLOGIES**

JavaScript

Photoshop

• Java

STATA

• D3

Tableau

### Languages

- Python
- SQL
- HTML / CSS

• Excel

• R

- Analytics • Pandas
- Numpy

# Design

- Illustrator InDesign
  - Sketch

# **EXPERIENCE**

#### Facebook

Chicago, IL

June 2020

#### Data Science Intern

- Improved Profile Prompts ranking and delivery with projected 5.5% increase in CTR

## Added new features to XGBoost model, applied thresholds to low performing prompts, explored new potential use cases

• Built new pipeline, dashboard to monitor system overall, by prompt, and by interface

### Facebook

#### Facebook University Data Analytics Intern

### June 2018 – August 2018 • Analyzed emerging market data using SQL (Presto and Hive), Excel, Python to

understand how Thai sellers use Live Video as a distribution channel • Highlighted necessity to capture large market, spearheaded ideation and initial design of commerce features for Live Video, identified ways to minimize pain points

#### Celential.ai

### Data Science Intern

- Coded with Python, regex to capture patterns, phrases in email responses
- Retrained machine learning CCA and PCA models with correctly labeled emails
- Increased email classifier accuracy by over 10%, "Negative Later" label by 36%
- Revamped company website with HTML/CSS changes, icons, website copy

# **ACTIVITIES**

### University of Chicago College Core Tutor Program

**Economics Core Tutor** 

Chicago, IL January 2019 – June 2019

• Assisted underclassmen students in Elements of Economic Analysis I, II, III classes

#### Alpha Kappa Psi Business Fraternity

#### Vice President of Administration, Executive Board

# • Created new initiatives to increase senior retention and brotherhood

• Planned and led design, photo, and video workshops to promote Creative Cloud usage on campus with six others as part of Adobe's Student Rep marketing program

#### **TEDxUChicago**

#### Organizer

- Planned and led team of eight to put on 2019 conference "Find X"
- Oversaw speaker, venue, and volunteer details as Logistics Chair for 2018 conference "Look Again"; created all branding materials, promotional graphics as Creative Design Chair for 2017 conference "Changing Channels"

# The Chicago Maroon

Design Associate

#### Chicago, IL

#### September 2016 – Present

• Created weekly layouts in InDesign for the Arts, Viewpoints, and Sports sections

# Mountain View, CA

Seattle, WA

Menlo Park, CA

June 2019 – September 2019

# June 2017 – September 2017

Chicago, IL

March 2018 – Present

# Chicago, IL

March 2017 – Present